

Mental Health Youth Facilitator

Kaupapa | Purpose

This non-clinical role aims to empower ākonga, particularly priority learners and those under 25, by providing proactive, mental health support that enhances emotional, social, and academic wellbeing throughout their learner journey. Through mentoring, guidance & early intervention, this role strengthens ākonga Te whare tapa wha, through connection, encouraging participation, and promoting personal growth and mental wellbeing.

This role empowers ākonga through a strengths-based lens, enabling agency, participation, and personal growth as they navigate their learner journey. This role works alongside ākonga to build trust, identify needs, and connect them with the right resources and opportunities to thrive.

Reports to: Head of Ākonga Success/ Ākonga Navigator Team Lead

Team: Ākonga Navigation Team

Remuneration: \$64,000 - \$85,800

Ngā mahi | Do

To be a trusted point of contact for ākonga experiencing and navigating mental health challenges, offering culturally grounded support that reflects kaupapa Māori values and practices.

Plan and Facilitate proactive workshops and 1-to-1 mentoring that help ākonga manage stress, regulate emotions, and develop life skills for navigating the challenges of the learner journey.

Recognise early signs of distress and provide immediate, non-clinical support – including connecting ākonga to appropriate services, such as clinical practitioners and academic support.

Build and sustain quality relationships with ākonga and kaimahi to create a unified support network that enhances retention, engagement, and achievement.

Contribute to the continuous improvement of ākonga support services through supporting cross-team projects and initiatives that enhance ākonga success and recognition.

Demonstrate commitment to:

Ākonga at the center through ensuring positive outcomes for ākonga in all aspects of their learning journey.

Te Tiriti o Waitangi and Māori Success by positively championing and contributing to the success of partnerships with Iwi, Hapū and Mana Whenua, honoring Te Tiriti o Waitangi to uplift Māori success.

Equity by identifying and removing barriers to participation and achievement, and fostering inclusive, culturally responsive environments where all ākonga and kaimahi can thrive.

Vocational Education Excellence through building responsive provision and services to meet the needs of ākonga, and stakeholders and to enable future sustainability.

Pūkenga | Have

Level 4 or above qualification in Youth Work, Support Work, Mental Health, Education, or another related field, with a foundational understanding of student support, mental health, and wellbeing

Previous experience in delivering youth work or wellbeing support services, preferably including the coordination of inclusive, evidence-informed practices that empower diverse ākonga to succeed.

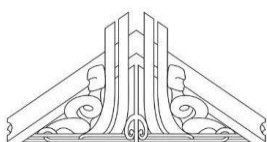
Evidence of ongoing professional development that enhances knowledge and practice relevant to the position

Waiaro | Be

At Toi Ohomai, Toiohomaitanga describes our way of doing and being. It reflects how we care for each other, work together, and uphold our shared purpose. These behaviours apply to all kaimahi, with expectations scaled to the nature and level of each role. They guide how we show up in our mahi, contribute to our collective success, and reflect our commitment to Ā mātou uara | Our values in everyday practice.

Ako: Demonstrates curiosity and a commitment to continuous learning. Applies new knowledge to improve practice and outcomes and actively contributes to a culture of shared growth. This supports toitūtanga by sustaining excellence and adaptability over time.

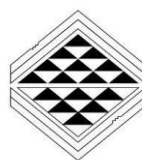
Authentic and Inclusive: Fosters inclusive environments where people feel safe, respected, and able to be themselves. Actively includes diverse perspectives, addresses inequities, and supports others



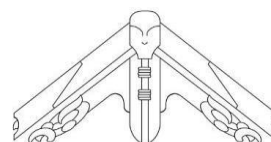
WHANAUNGATANGA



TOITUTANGA



MANAAKITANGA



KOTAHITANGA

to thrive. These behaviours reflect manaakitanga through care, generosity, and upholding the dignity of all.

Connected: Builds and maintains strong, trusting relationships across teams and communities. Fosters cross-functional collaboration by sharing knowledge, aligning efforts, and supporting others to achieve shared goals. Communicates with empathy and respect, contributing to a shared sense of purpose. This strengthens whanaungatanga by nurturing meaningful connections and collective wellbeing.

Innovative and impactful: Identifies opportunities to improve and applies evidence, creativity, and courage to drive meaningful change. Uses data and insights to inform decisions, challenge the status quo, and focus on outcomes that matter for ākonga, kaimahi, and communities. These behaviours reflect kotahitanga, recognising that lasting improvement is strengthened through collaboration and shared purpose.

Engaged: Actively participates in Toi Ohomai initiatives that advance our vision. Shares knowledge, supports others, and contributes to a positive, forward-focused culture. This is how we can live kotahitanga, working together with unity and purpose.

Self-aware: Demonstrates humility, reflection, and openness to feedback. Understands the impact of their actions and takes responsibility for creating conditions where others can thrive. This reflects toitūtanga through thoughtful and courageous practice that supports respectful relationships and sustainable ways of working.

Ngā Hononga Mahi | Working relationships

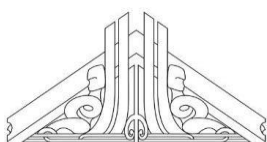
Internal: Ākonga Navigation, Mental health nurses, Learning & Access, kaiako, other support teams

External: Support agencies and organisations, community groups, partner institutions

Resource delegations and responsibilities:

Financial: As per delegated authorities

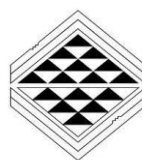
People: Nil



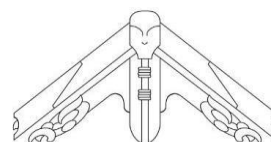
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